

**DELIVERING QUALITY
LEGAL SERVICES**

2 – 3 SEPTEMBER 2003
WELLINGTON – AUCKLAND

2003

Bell Gully - CLANZ

**SEMINAR
SERIES**

**BUILDING A SUCCESSFUL
IN-HOUSE LEGAL TEAM**



DELIVERING **QUALITY** LEGAL SERVICES

FOCUS ON IMPROVING THE QUALITY OF YOUR SERVICES

■ **FACILITATOR:**

Maggie Callicrate

CEO, Bell Gully

■ **PANEL:**

Jo Brosnahan

CEO, Auckland Regional Council

Phil Griffiths

Griffiths Consulting Ltd

Ronald Pol

President, CLANZ

4.30-6.30pm • 2 September 2003
Wellington

5-7pm • 3 September 2003
Auckland

WELLINGTON, 2 SEPTEMBER 2003

Venue: Bell Gully, L22,
HP Tower, 171 Featherston Street
Book by calling 04 915 6799 or email
rsvp@bellgully.com

AUCKLAND, 3 SEPTEMBER 2003

Venue: Bell Gully, L21,
Vero Centre,
48 Shortland Street
Book by calling 09 916 8860 or email
denise.lenoel@bellgully.com

BOOK NOW – IT'S FREE

Once your team is established, you need to focus on the quality and appropriateness of the services that you offer. In the second seminar of our series, speakers will give their views on what constitutes quality legal services, what you can do to ensure that your team delivers the right quality and type of services, and ways to measure your success.

MAGGIE CALLICRATE***Chief Executive, Bell Gully***

Maggie has wide experience in law firm leadership and management, having worked in senior management positions in two domestic US law firms as well as a prominent San Francisco-based international law firm. She rejoined Bell Gully as Chief Executive in 2002.

JO BROSNAHAN***Chief Executive,
Auckland Regional Council***

Jo Brosnahan is Chief Executive of the Auckland Regional Council, a role she has held since 1996, following five years as Chief Executive of the Northland Regional Council. Jo has a background in transport and development, has previously run her own consultancy business, and has held various public and board roles.

PHIL GRIFFITHS***Griffiths Consulting Ltd***

Philip has advised on a range of projects involving significant users of legal services including analysis of the drivers impacting on demand for legal services, establishment and redesign of in-house legal teams, design of systems for the effective management of legal services, and advising on tender processes.

RONALD POL***President, CLANZ***

Ron is a consultant to professional services firms and legal departments, general counsel for a start-up software company, and author of commentaries on various professional services issues - in New Zealand, Australia and the United States. Ron has previously held senior corporate counsel roles with Telecom NZ and was in private practice in New Zealand and England.

BUILDING A SUCCESSFUL IN-HOUSE LEGAL TEAM

2003 Bell Gully-CLANZ Seminar Series

PRACTICAL ■ RELEVANT ■ INTERACTIVE

Designed for counsel that are building, developing or leading an in-house legal service, the Bell Gully-CLANZ seminars are an opportunity to share best practice and debate solutions to common problems. At each seminar, facilitators lead panels of experts.

Coming up next in the series...

■ **Building an effective in-house legal compliance programme**

November: Wellington and Auckland



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